[House 53,Shaheed Square ,Kabul ,Afghanistan]

[Date: 7 Nov, 2023]

**Introduction**: Geneva Call is seeking a qualified and experienced Internet Service Provider (ISP) to provide internet services for our organization. We invite eligible service providers to submit their proposals in response to this RFQ.

**Key Priorities for the Service Provider**: The selected ISP must demonstrate expertise in the following internet service-related tasks and should be able to provide services in Kabul, Balkh, Nangarhar, Kunduz, Kandahar, and Baiman

* **Internet Connectivity**: Provide a stable and high-speed internet connection to support the day-to-day operations of Geneva Call.
* **Reliability**: Ensure a reliable and uninterrupted internet service to minimize downtime and disruptions to our work.
* **Network Security:** Implement strong network security measures to protect Geneva Call's data and online activities from cyber threats.
* **Customer Support**: Offer responsive customer support to address any technical issues or inquiries promptly.

**Submission Deadline**: All quotations must be submitted by the close of business on 16th of Nov.

**Submission Instructions**: Interested service providers should submit their proposals to Geneva Call Kabul office. Please include all relevant qualifications, experience, and a detailed breakdown of your proposed approach to providing internet services for Geneva Call.

**Evaluation Criteria**: Proposals will be evaluated based on the following criteria:

• Relevant experience and expertise in delivering internet services.

• Proposed approach and methodology for ensuring internet service quality and reliability.

• Cost-effectiveness of the proposed internet service package.

**Contract Duration**: The initial contract duration will be for a probationary period of 1 month. If both parties are satisfied with the service during this period, the contract will be extended as for 1 Year.

**Contact Information**: For any inquiries or clarifications regarding this RFQ, please contact Ahmad Fawad Hashimi at fhashimi@genevacall.org.

**GC BID FORM – Request for Quotation \_ISP\_\_\_\_**

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| *GC to complete* | | | |
| **S.N** | **Service** | **Description** | **Price** |
| **1** | Dedicated Point to Point wifi internet | 1 Mb dedicated |  |

**This Bid is valid for:** 7 working **days Country of Origin of offered Items:** *Kabul - Afghanistan*

Company Name/Service Provider: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Phone No: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Facsimile No: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

I certify that I have read and understood and further certify that the above-mentioned company has not engaged in corrupt, fraudulent, collusive, or coercive practices in competing for, or in executing, any Contracts.

Signed: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Company Position: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Print Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

***Please stamp this Bid Form with your Company Stamp and attach with a Valid Copy of License; sealed into an envelope and return to the GC Representative.***